

coloro

Ordering Guide

with step by step instructions

Start here to sign in or create your Coloro account

Need Help?

Please contact us at contact@coloro.com



Step 1

Go to Coloro.com

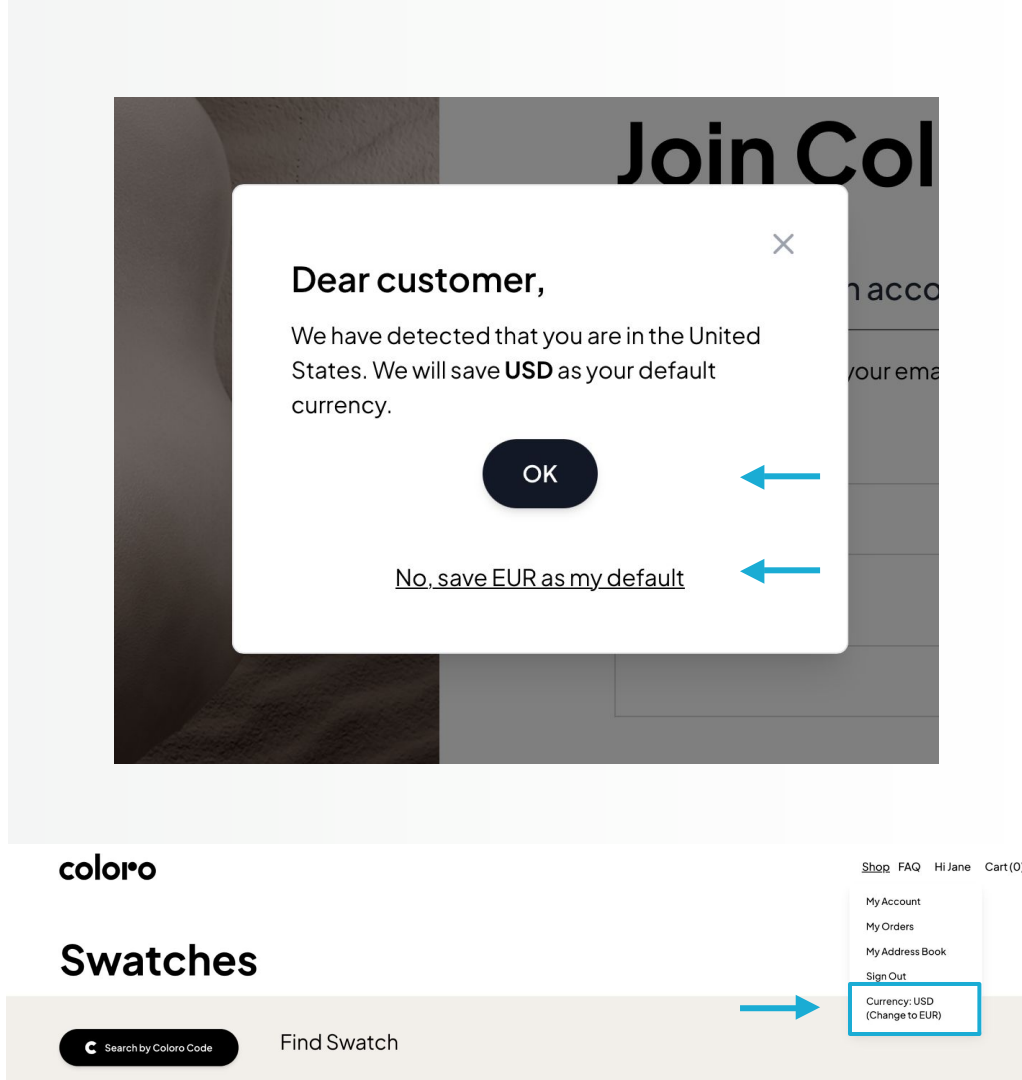
On your first visit, you will be automatically directed to your local Coloro site in USD or EUR.

Select OK if the default currency was correctly identified

OR

Select '**No, save USD/EUR as my default**' to change your currency

** If you miss this step, you can make changes by clicking your profile icon and selecting Currency after signing in.*



Step 2

Sign In or Create an Account

Either sign in to your existing account or create a new Coloro account

Skip to **Step 4** – if you already have an account on coloro.com



© Coloro | CLR Code Limited, Company No. 10411689 | Registered address: Ascential, 33 Kingsway, London, United Kingdom, WC2B 6UF

[Shop](#) [FAQ](#) [Cart 0](#)

Join Coloro

I already have an account

It's quick, sign in with your email address

Email *

Password *

[Sign In](#)

[Forgot Your Password?](#)

* Required Fields

I do not have an account

Create an account to check out faster, hold multiple delivery addresses, track your orders and much more

[Create an Account](#)

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Step 3

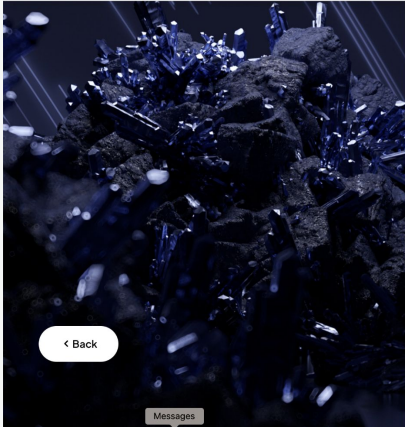
Creating a new account

Complete the form with the necessary information

Your email will be your **username**

Select - **Create an Account** - once finished

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< Back

Messages

Shop FAQ Sign In Cart ()

Create account

A bit about me

* Required fields

First Name *

Last Name *

My company *

If you require an invoice, please ensure that your company name is as it appears on official documents

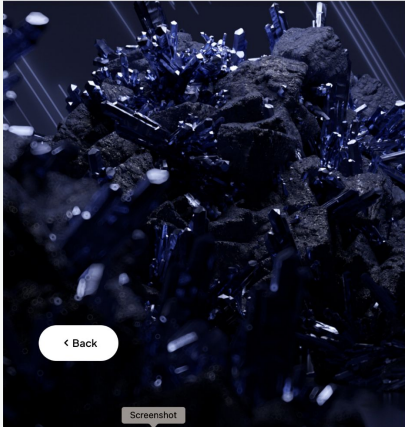
I work for a *

Brand

Supplier

Other

coloro



< Back

Screenshot

Shop FAQ Sign In Cart ()

My log-in details

* Required fields

Email *

Password *

Password Strength: No Password

Confirm Password *

Create an Account

Creating an account is subject to our [Terms of Use](#) and [Privacy and Cookie Policy](#).

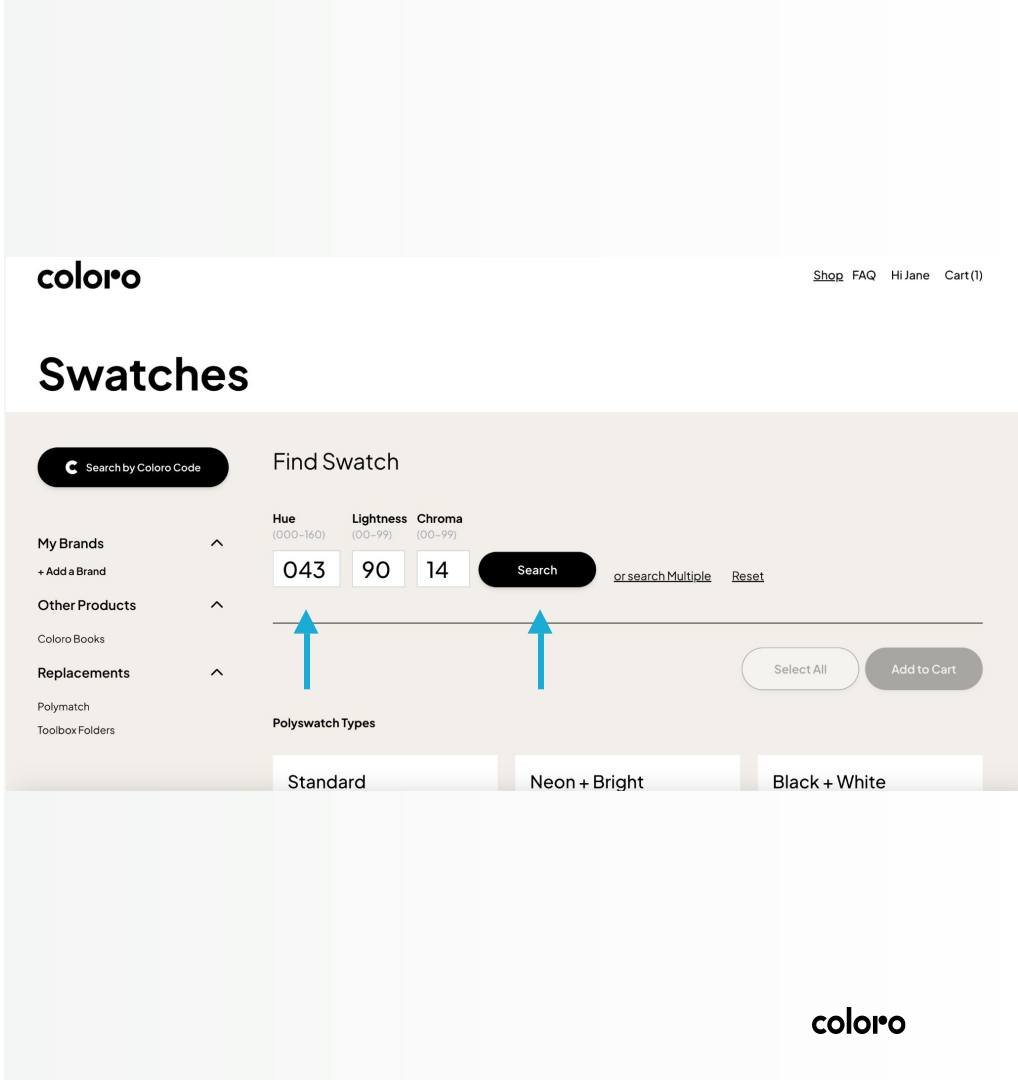
Step 4

Ordering Polyswatches

Use the text boxes to add the **7 digit** Coloro code

Click search or hit enter to search for results

To begin a new search **click rest** to clear boxes

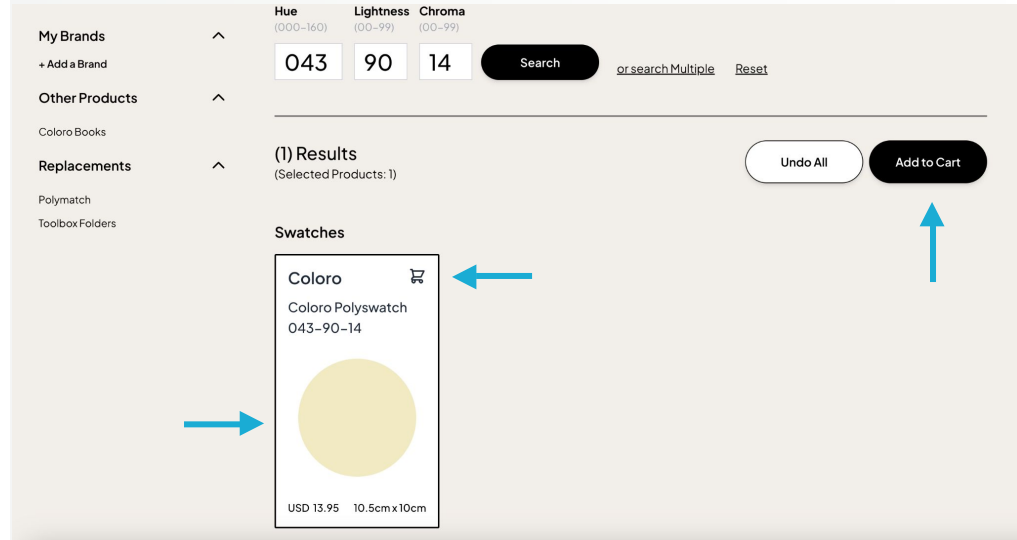


Step 5

Add swatches to cart

Add individual colors to your cart by clicking on the swatch to highlight and then by clicking the **add to cart** button

Alternatively, use the **cart icon** to add swatch to cart in one click



Step 6

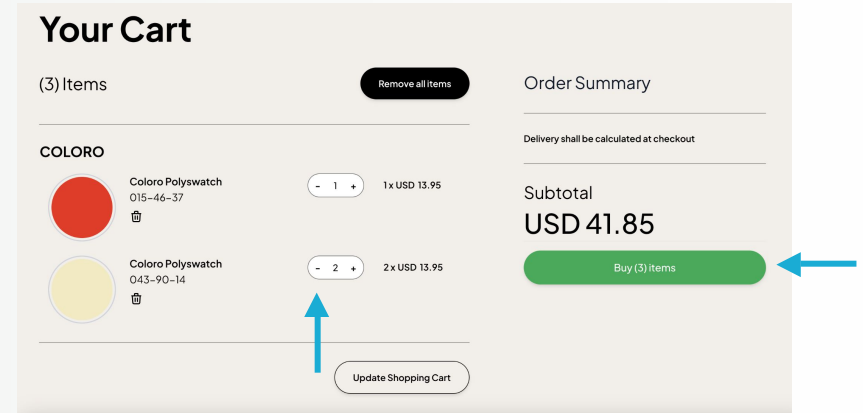
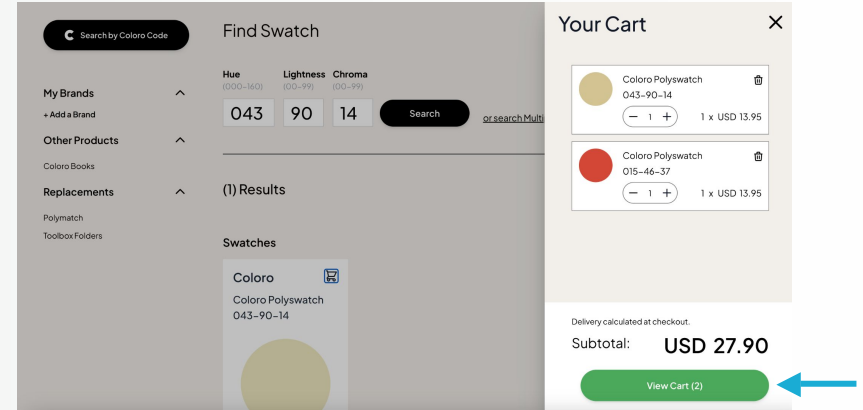
Review and edit cart

Click **view cart** to proceed to checkout

Once in the **Cart** use **+** or **-** to adjust quantities as needed

Click **update shopping cart** to save changes

To continue to checkout click the **buy items** button



Step 7

Checkout: Shipping

Select **ship here** on an existing address stored to your account or select **new address** to add an additional shipping address

Select your preferred shipping method

One Step Checkout

1. Shipping address

+ Add New Address

Jane Smith
25 W.39th Street, New York, New
York, 10018, United States, +1
5555555.

☒

Jane Smith
123 Smith Street, New York, New York,
10018, United States, +12125555555.
[Ship Here](#)

☐

2. Shipping method

Standard
USD
13.00

Express
USD
28.00

☒ I understand and accept that import duties are the receiver's responsibility.
[More details](#)

Order Review

Number of items	3
Order Subtotal	USD 41.85
Discount	None applied
Store Credit	Apply at checkout
Tax	USD 4.87
Shipping	USD 13.00

Order Total

USD 59.72

Step 8

Checkout: Billing & Payment

Select your preferred **Payment Method**

If applicable add your Cost Center/PO# details

Add your payment details

To complete your order click **place order**

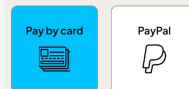
3. Billing Address

☒ My shipping and billing address are the same

Jane Smith, Coloro, 25 W. 39th Street, New York, New York, 10018, United States, +1 5555555

4. Payment method

Please select your preferred payment method



Cost Center / PO / Vendor

Please enter your card details

All fields are required unless marked otherwise.

Card number

 VISA

Expiry date

 ✓

Security code

 ✓

Name on card

 ✓

Place Order

Order Review

Number of items 3

Order Subtotal USD 41.85

Discount None applied

Store Credit Apply at checkout

Tax USD 4.87

Shipping USD 13.00

Order Total

USD 59.72

Order Review

Number of items 3

Order Subtotal USD 41.85

Discount None applied

Store Credit Apply at checkout

Tax USD 4.87

Shipping USD 13.00

Order Total

USD 59.72

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Step 9

Order Confirmation

You will receive an order confirmation and a copy of your invoice to your email (user name) immediately.

Double check your order for accuracy

If you do not receive your email confirmation in 24 hours, contact contact@coloro.com



Thank you for your order, **please find attached your invoice and QTX files.**
Your tracking will be emailed over as soon as your order is shipped.

If you have questions regarding your order: contact@coloro.com

If you require any technical assistance: technical@coloro.com.

Follow us on Instagram at [@coloro_](https://www.instagram.com/coloro_)

Your Order #200001933

Placed on

Step 10

Download QTX file

On your Order Confirmation page click **download QTX** to access your QTX files

If you are missing any QTX files, please contact technical@coloro.com

Order Confirmation

Thank you for your order



Download QTX 

Order number

#2000016762

You will receive your order confirmation email and a copy of your invoice shortly. Please email us at contact@coloro.com if you do not receive this.

Order details

Shipping details

Jane Smith
Coloro
25 W.39th Street
New York, New York, 10018
United States

Access to a private brand shop

Work with a brand that has a private webshop?

To access a specific partner's palette and color details an access code is required to continue.

If you do not have the access code ready, reach out to your main contact at the brand for the access code before continuing.



Key Color S/S 25
Sustained Grey

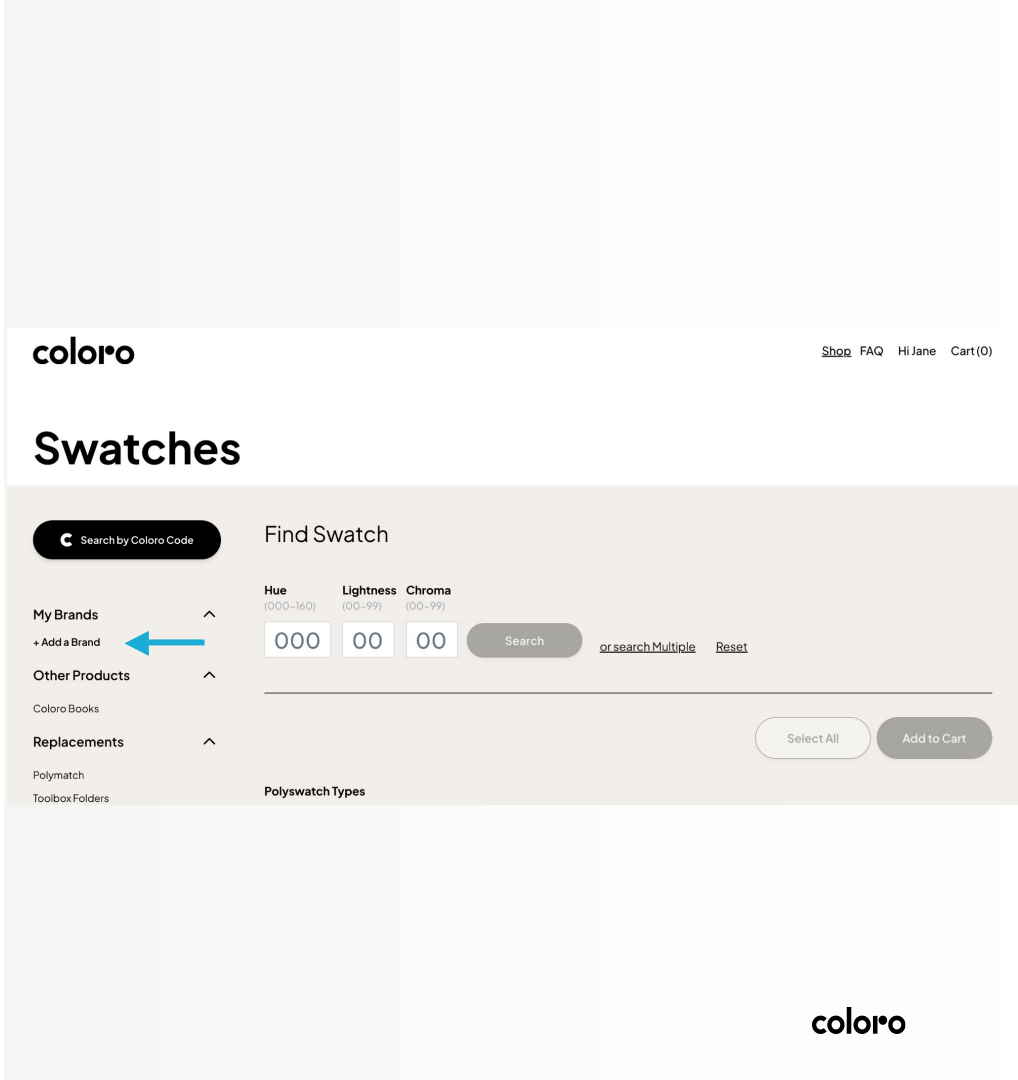
035-73-04

in collaboration with WGSN

Step 1

Adding a brand to your account

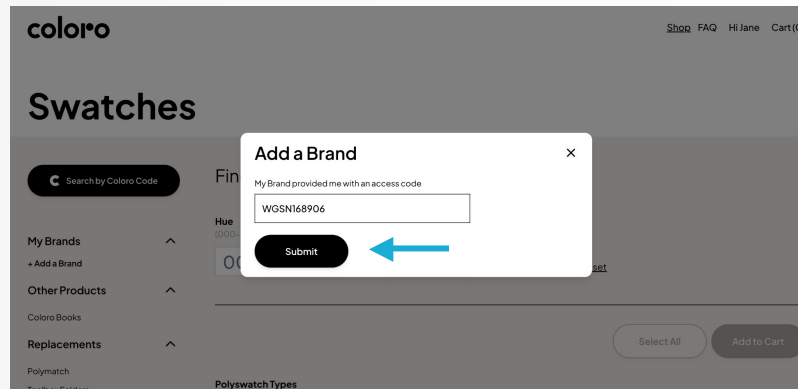
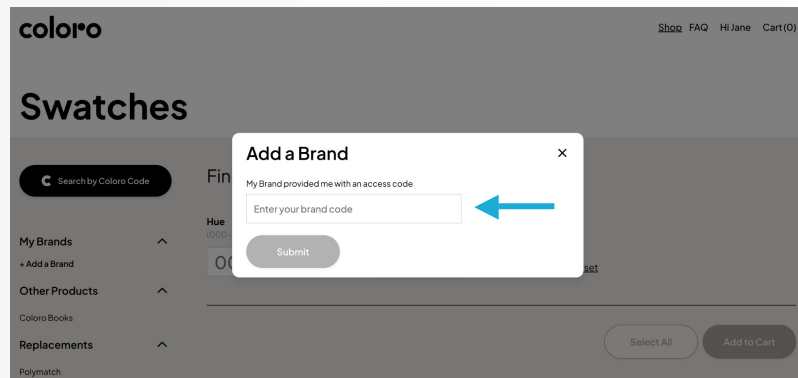
On the left hand menu click **add a brand** to request access



Step 2

Adding a brand to your account

In the pop up window enter the **brand code** then click submit



Step 3

Adding a brand to your account

The brand shop can now be found under **My Brands**

Click on the **brand name** to access products

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[Shop](#) [FAQ](#) [Hi Jane](#) [Cart\(0\)](#)

Swatches

Search by Coloro Code

Find Swatch

My Brands ^

WGSN

+ Add a Brand

Other Products ^

Coloro Books

Replacements ^

Hue
(000-160)

Lightness
(00-99)

Chroma
(00-99)

000

00

00

Search

[or search Multiple](#)

[Reset](#)

Select All

Add to Cart

Polvswatch Tvoes

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Step 4

Adding a brand to your account

Use the folders under the **brand name** to find swatches for a particular season

Follow **steps 6–10** to add swatches and check out

My Brands ^

WGSN

☐ All WGSN Swatches

☒ SS25

+ Add a Brand

Other Products ^

Coloro Books

Replacements ^

Polymatch

Toolbox Folders

Search by color name

Tip: You can also search by internal brand code

OR

Enter 7-digit code

Hue
(000–160)

Lightness
(00–99)

Chroma
(00–99)

(5) Results

WGSN

Transcendent Pink
021–80–08
SS25

WGSN

Future Dusk
129–35–18
SS25

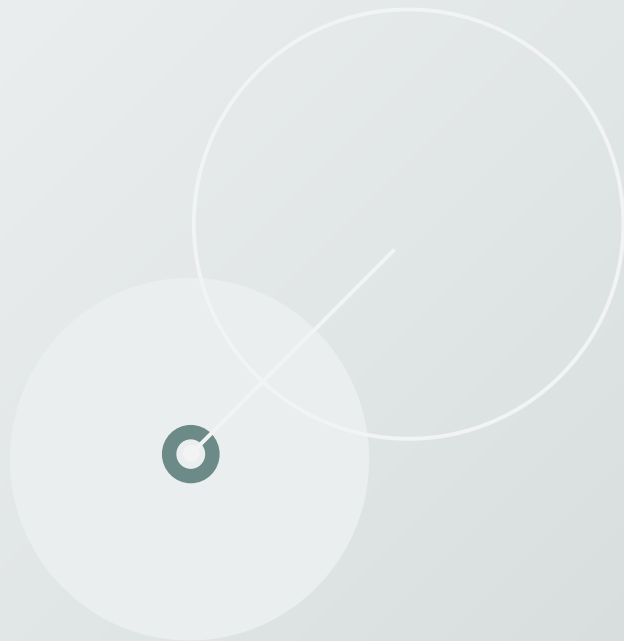
WGSN

Sunset Coral
009–58–31
SS25

WGSN

Ray Flower
037–82–32
SS25

Additional Information



Managing your account

To manage your account, click on **your name** in the top right corner to access the following pages:

- My Account
- My Orders
- My Address Book
- Sign Out
- Currency (USD to EUR or EUR to USD)

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Swatches

Search by Coloro Code

Find Swatch

My Brands

WGSN

+ Add a Brand

Other Products

Coloro Books

Replacements

Polymatch

Hue
(000-160)

000

Lightness
(00-99)

00

Chroma
(00-99)

00

Search

[or search Multiple](#)

[Reset](#)

Select All

Add to Cart

Polyswatch Types

[Shop](#) [FAQ](#) [Hi Jane](#) [Cart\(0\)](#)

[My Account](#)
[My Orders](#)
[My Address Book](#)
[Sign Out](#)
Currency: USD
(Change to EUR)

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My Account


Use the **My Account** page to edit/update your account information including default shipping and billing information

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Swatches

[Shop](#) [FAQ](#) [Hi Jane](#) [Cart\(0\)](#)

[My Account](#)
[My Orders](#)
[My Address Book](#)
[Sign Out](#)
Currency: USD
(Change to EUR)

 Search by Coloro Code

Find Swatch

My Brands ^

WGSN

+ Add a Brand

Other Products ^

Coloro Books

Replacements ^

Polymatch

Hue
(000-160)

Lightness
(00-99)

Chroma
(00-99)

000

00

00

Search

[or search Multiple](#)

[Reset](#)

Select All

Add to Cart

Polyswatch Types

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My Orders

Use the **My Orders** page to view your order status and history.

On this page you will be able to do the following:

- Download invoices
- Access tracking # for orders

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Shop FAQ [Hi Jane](#) Cart(0)

My Orders

Watch our how to use Coloro video guide

My Account

My Orders

My QTX Files

My Address Book

Order #	Date	Ship To	Invoice	Tracking	Status	Actions
2000016762	11/1/23	Jane Smith (United States)	Invoice	12343423	Complete	View Order
1 Item						Show <div>10</div> per page

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My QTX Files

Use the **My QTX** page to access QTX files from your order.

On this page you will be able search for QTX files by:

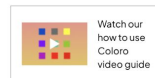
- Order #
- Color Name
- 7 digit Coloro Code

Click QTX file to download

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[Shop](#) [FAQ](#) [Hi Jane](#) [Cart\(0\)](#)

My QTX Files



My Account

My Orders

My QTX Files

My Address Book

Search by order # or color name

Tip: You can also search by internal brand code
Note: Type in your search query and hit 'Enter/Return'.

Q e.g. Amethyst, Indigo

enter 7-digit code

Hue (001-160) Lightness (01-99) Chroma (01-99)

OR

000

00

00

Search

[Reset](#)

Download Selected

Coloro code	Coloro name	Brand	Order #	Date	Download	Select All
015-46-37	Coloro Polyswatch	Coloro	2000016759	01/11/2023	QTX File	<input type="checkbox"/>

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Thank you

First Name Surname

Job Title, Region

email@coloro.com

First Name Surname

Job Title, Region

email@coloro.com

Need Help?

Please contact us at contact@coloro.com

WGSN
AN ASCENTIAL COMPANY



中国纺织信息中心
CHINA TEXTILE INFORMATION CENTER

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